QUALITY & INFORMATION SECURITY POLICY

The Werfen Quality & Information Security Policy derives from our company values and consists of the following principles:

1. To maintain a robust but dynamic company structure to support the growing needs of our customer base.
2. To grow the sales to our current and future customers.
3. To have high levels of customer satisfaction.
4. To exceed shipping of goods expectations to our customers.
5. To continue to grow and develop our employees.
6. Proactively ensure security and resilience of network infrastructure.
7. Investigate and manage security incidents.
8. Actively manage and reduce security risks and support continual improvement.
9. Provide assurances to customers over the security of their information.
10. Comply with NHS Data Protection and Security Toolkit / Health and Social Care (HSCN) network connection requirements.

Werfen Ltd is committed to providing products & services that always meet and where possible exceed the expectations of our customers and other interested parties as well as complying with all legal & regulatory requirements.

The security and legal admissibility of information owned and managed by Werfen Ltd is of great importance. Werfen are committed to protecting its information assets by ensuring their Confidentiality, Integrity and Availability.

In support of this Werfen Ltd operates an Integrated Management System that complies with the requirements of both ISO 9001 and ISO 27001 standards. This is fundamental to the successful operation of the organisation and dedication to the continual improvement of the IMS.

Full policy is available on request (**POL01 Integrated Quality & Information Security Policy Version 09**).

UK, 28th August 2026

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