

THE QUALITY POLICY OF CLINICAL SOFTWARE

"Safe, Secure, Quality software from a committed team"

Clinical Software (CSW) conceives quality as a comprehensive principle that influences all areas of its operations. It goes beyond formal compliance, emphasizing pragmatism, efficiency, and flexibility. The company's Quality Policy serves as a unifying framework to guide responsible and sustainable business practices.

Key commitments of the company includes:

- **1. Patient and Public Health Focus**: Delivering safe, secure, timely, and cost-effective software products and services that meet patient and regulatory requirements.
- 2. Safety and Security Responsibility: Avoiding products or services that compromise safety, security, usability, or environmental standards of the users and goods involved
- 3. **Stakeholder Satisfaction**: Ensuring compliance with requirements from customers, employees, distributors, and other stakeholders through active monitoring.
- 4. Quality System Oversight: The Corporate Quality Committee ensures oversight of the Quality Management System, fostering compliance, continuous improvement, and accountability.
- 5. **Employee Involvement**: Staff engagement, training, and awareness in the Quality Policies are essential to achieving quality goals.
- 6. **Continuous Improvement**: Management is committed to maintaining corporate quality by establishing specific objectives for improvement and risk containment, adapting to regulatory changes, and measuring progress to refine both the quality system and policy.
- 7. Innovation: Ensuring our software products meet emerging needs and deliver greater value. Our commitment to innovation is aligned with our quality objectives and is integrated into our quality system as a driver of sustainable growth and excellence.

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