

Quality Policy

Every employee at Instrumentation Laboratory, a Werfen company, is committed to:

- **Exceeding our customers' expectations** in all products and services.
- **Continuous improvement** in the effectiveness of our quality management system (QMS).
- **Compliance with laws and regulations** pertaining to the quality, safety, and performance requirements in all countries in which our products and services are offered.

We will achieve these through:

- Employee dedication to a shared quality culture, teamwork, and creativity
- Documented and reviewed quality objectives
- Commitment to excellence in IVD product design, manufacturing, delivery, and service

Quality Objectives and Measures of success are defined through our Goals and Quality System metrics to assure we are meeting our Quality Policy Commitments.

Approved:  Date: 4-4-2025
Giovanni Russi,
Chief Operating Officer, Hemostasis and Acute Care Diagnostics