

Quality Policy

Every Instrumentation Laboratory (IL) employee is committed to:

- **Exceeding our customers' expectations** in all products and services.
- **Continuous improvement** in the effectiveness of IL's quality management system (QMS).
- **Compliance with laws and regulations** pertaining to the quality, safety, and performance requirements in all countries in which IL products and services are offered.

Instrumentation Laboratory will achieve these through:

- Employee dedication to a shared quality culture, teamwork, and creativity
- Documented and reviewed quality objectives
- Commitment to excellence in IVD product design, manufacturing, delivery, and service

Quality Objectives and Measures of success are defined through Instrumentation Laboratory's Global Company Goals and Quality System metrics to assure we are meeting our Quality Policy Commitments.

Approved



Giovanni Russi,
IL Chief Operating Officer
for the Executive Committee

Date March 22, 2021