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**INSTRUMENTATION LABORATORY LAUNCHES  
PRODX™ REMOTE SUPPORT SUITE WORLDWIDE**

**—Automated Remote Monitoring Ensures Peak Efficiency and Performance  
Across ACL TOP® Hemostasis Testing Systems—**

**Bedford, MA, September 10, 2018** —Instrumentation Laboratory (IL) announced today the worldwide release of ProDx Remote Support Suite for continuous monitoring of ACL TOP Hemostasis Testing Systems at hospitals and commercial laboratories. This new technology enables remote analyzer diagnostics, rapid and tailored technical support and resolution, enhancing customer experience and laboratory uptime.

ProDx Remote Support Suite connects ACL TOP Hemostasis Testing Systems in use at customer sites to the ProDx Secure Data Center, through a virtual private network (VPN). With proprietary predictive analytics, this information allows Technical Support and Service Specialists to identify potential issues before they occur and apply preventive actions. Additionally, it allows Specialists to provide remote assistance, targeted investigations and interventions, configurations and repairs.

“Through its constant vigilance, ProDx technology represents a significant leap in our ability to help customers ensure peak performance and compliance of their ACL TOP systems, maximizing laboratory efficiency and enhancing customer satisfaction,” said Giovanni Russi, Vice President of Worldwide Marketing and Service at IL. “Connecting our Hemostasis systems is the first phase of ProDx deployment throughout the world, and we look forward to expanding our offering to connect additional testing systems in the future.”

Ensuring secure data compliance, ProDx protects connected systems against viruses, malware, or malicious software infections and unauthorized intrusion.

## **Instrumentation Laboratory Launches ProDx Remote Support Suite Worldwide**

### About ACL TOP Family 50 Series Hemostasis Testing Systems

Offering all of the standardization benefits of the ACL TOP Family, ACL TOP Family 50 Series Systems provide unprecedented pre-analytical quality assurance, risk- management and laboratory accreditation benefits. Automated pre-analytical sample integrity checks identify under-filled sample tubes, abnormal sample aspiration potentially caused by clots, and assay-specific interference from hemolysis, icterus and lipemia. Additionally, ACL TOP Family 50 Series systems offer enhanced laboratory accreditation tools to automate documentation for compliance with quality standards. Models include: ACL TOP 750/CTS/LAS, ACL TOP 550 CTS, ACL TOP 350 CTS.

Instrumentation Laboratory ([www.instrumentationlaboratory.com](http://www.instrumentationlaboratory.com)), founded in 1959, is a worldwide developer, manufacturer and distributor of *in vitro* diagnostic instruments, related reagents and controls for use primarily in hospitals and independent clinical laboratories. Based in Bedford, MA, USA, IL operates Technology Centers there, as well as in Orangeburg, NY, USA, San Diego, CA, USA, and Munich, Germany. IL is a company of Werfen, based in Barcelona, Spain. IL Acute Care Diagnostics product offerings include the GEM® Premier™ 5000 blood gas system with Intelligent Quality Management 2 (iQM®2), GEM Premier 4000 and 3500 analyzers with iQM, GEMweb® Plus Custom Connectivity, ROTEM® viscoelastic testing systems, Hemochron™ anticoagulation systems, VerifyNow™ platelet function testing systems, and Avoximeter™ CO-Oximeters. The IL Hemostasis portfolio includes new ACL TOP® Family 50 Series and ACL TOP Family of Hemostasis Testing Systems, fully automated, high-productivity analyzers, new HemoCell™ Specialized Lab Automation and HemoHub™ Intelligent Data Manager. IL also offers the ACL AcuStar®, ACL Elite®, and other Hemostasis analyzers, along with the comprehensive HemosIL® line of reagents.

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